



Claims Reporting Instructions

STEP 1: Contact Great American Insurance Company as follows:

Property/General Liability/Crime/Auto.....Call: 866-750-4216 (8a-5p EST)
Fax: 888-223-1317
AlternativeMarketsClaims@gaig.com
 Network Security/Data Liability (Cyber Risk) ONLYCall: 866-750-4216 (8a-5p EST)
CyberClaim@gaig.com
 Workers Compensation ONLY Call: 877-836-1555

STEP 2: IDENTIFY YOURSELF with your Company Name

Company Name..... YOUR COMPANY NAME (STATE)

STEP 3: ASK THE OPERATOR TO VERIFY YOUR COMPLETE ADDRESS

STEP 4: IDENTIFY THE CLAIM

STEP 5: VERIFY YOUR POLICY NUMBER

Policy Period	Effective Date/Expiration Date
Deluxe Property	Policy Number
General Liability/Crime.....	Policy Number
Auto/Garage.....	Policy Number
Workers Compensation.....	Policy Number
Excess.....	Policy Number
Network Security/Data Liability (Cyber Risk)	Policy Number

For General Assistance contact Cheri Condee: 800-222-4664x1082; clc@telcominsgrp.com or 301-474-6196 (fax)

In the unlikely event of a claims dispute, for a resolution, contact Marilyn Blake at: 800-222-4664x1085; mab@telcominsgrp.com or 301-474-6196 (fax)